

Springs Window Fashions Shade Warranty

Type of Warranty

Limited Lifetime on

- Natural Shades, Roller Shades, Solar Shades, Roman Shades, Cellular Shades, Pleated Shades with looped tape, Sliding Panels and painted or stained cornices (unfinished cornices are not warranted)

Three year on

- Pleated shades without looped tape

What is Covered

This product is warranted against original defects in materials or workmanship for as long as the original purchaser owns the product provided that:

- the product was properly installed
- the product was made or assembled exclusively from Springs Window Fashions' materials and components
- Springs Window Fashions' recommendations were followed with regard to limitations and specifications

Who is Covered

This warranty extends only to you as the original purchaser of the above stated product.

Obligations to the Consumer

The obligations of Springs Window Fashions are limited to the repair or replacement of parts or products found to be defective.

Springs Window Fashions is not responsible for shipping costs or labor costs, for measuring and taking the product down or for re-measuring or reinstalling the product.

If repairs are made under this warranty, the repairs will be made with like or similar parts.

Motorization

Components and accessories have a five-year limited warranty. Batteries not included.

What the Warranty Does Not Cover

This warranty does not cover conditions or damages caused by abuse, accidents, alterations, misuse or failure to follow instructions for measurement, installation, use, cleaning or maintenance. Normal wear and tear, including but not limited to the items or occurrences below, is not covered by the warranty.

- Unfinished cornices
- All fabrics can lose original intensity after long exposure to the sun
- When left for extended periods in direct sunlight, plastics tend to yellow or crack
- Some loss of color intensity or discoloration may occur in plastic materials or wood finishes when exposed to direct sunlight over long periods of time
- Colors may vary from lot to lot and may not exactly match samples of previous purchases
- All cords will eventually wear out

Springs Window Fashions considers these items or occurrences normal wear and tear and they are not covered by this warranty.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WRITTEN OR ORAL WARRANTIES OR OBLIGATIONS AND LIABILITIES.

No person is authorized to extend or alter this warranty.

SPRINGS WINDOW FASHIONS SHALL HAVE NO LIABILITY WHATSOEVER FOR INCIDENTAL, PUNITIVE OR CONSEQUENTIAL DAMAGES.

Some states do not allow the exclusion or limitation of incidental, punitive or consequential damages, so this limitation or exclusion may not apply to you.

Service

Warranty claims must be accompanied by the original sales receipt as well as details regarding the nature of the problem, location of the product, etc. To obtain warranty service contact:

Customer Service Center

Springs Window Fashions, LLC

8467 Route 405 Highway South

PO Box 500

Montgomery, PA 17752-0500

You may also email windowfashions@springswindowfashions.com

or call 1-800-221-6352

Cleaning

- Cellular, Roller, Solar and Roman Shades are easy to keep looking fresh and new for years. Regular dusting with a feather duster is recommended. When necessary, fabric can be lightly vacuumed with a brush attachment.
- If the Cellular Shade becomes soiled with topical dirt (i.e. dirt that is resting on the surface of the fabric), we recommend that the shade be spot cleaned using a soft cloth or sponge, a mild detergent and warm water. Do not use strong detergents or spot removers. Allow the shade to dry completely before raising.
- Extra care should be used when cleaning Cellular blackout fabric as the fabric could become permanently creased.
- Professional blind cleaners use a variety of methods to clean blinds and vary in their capabilities. While Springs Window Fashions knows that many of our window treatments can be safely cleaned using the appropriate ultrasonic or injection/extraction cleaning methods, we cannot guarantee the outcome of any cleaning services provided by an independent company.
- For assistance in locating a certified blind cleaner that services your area, please visit www.blindcleaners.net or contact Customer Service at 1-800-221-6352.
- Dry cleaning is not recommended and will void the warranty.

Roller Shade with scallop

- When you receive your shade, there may be a slight curl to the scallop. Fully lower the shade and allow to hang for 24–36 hours. This should remove the curl from the scallop.

Roller Shade fabric

- After installing your shade, you may notice slight creases in fabric. Fully lower the shade and allow to hang for 24–36 hours. If creases are still noticeable, gently steam the materials using a fabric steamer. Allow the shade to dry completely before raising.

Springs Window Fashions Blind Warranty

Type of Warranty

Limited Lifetime on:

- 1/2", 1" and 2" Aluminum Horizontal Blinds, 2" headrail and components, Wood, Faux Wood and Composite Blinds, Vertical headrails, channel panels, valances, sheer fabric and painted or stained cornices (unfinished cornices are not warranted)

Three year on:

- 2" vinyl slats, 2" acrylic slats, Vertical vanes (vinyl, S-shaped and fabric)

What is Covered

This product is warranted against original defects in materials or workmanship for as long as the original purchaser owns the product provided that:

1. The product was properly installed in a residential dwelling
2. The product was made or assembled exclusively from Springs Window Fashions' materials and components
3. Springs Window Fashions' recommendations were followed with regard to limitations and specifications

Who is Covered

This warranty extends only to you as the original purchaser of the above stated product.

Obligations to the Consumer

The obligations of Springs Window Fashions are limited to the repair or replacement of parts or products found to be defective.

Springs Window Fashions is not responsible for shipping costs or labor costs, for measuring and taking the product down or for remeasuring or reinstalling the product.

If repairs are made under this warranty, the repairs will be made with like or similar parts.

Motorization

Components and accessories have a five-year limited warranty. Batteries not included.

What the Warranty Does Not Cover

This warranty does not cover conditions or damages caused by abuse, accidents, alterations, misuse or failure to follow instructions for measurement, installation, use, cleaning or maintenance. Normal wear and tear, including but not limited to the items or occurrences below, is not covered by the warranty.

- Unfinished cornices
- When left for extended periods in direct sunlight, plastics tend to yellow or crack
- Some slight warpage, as well as natural variations in color and grain, are normal with a wood product and are not considered defects. Areas of high humidity may cause excessive warpage of wood slats
- Some loss of color intensity or discoloration may occur in plastic materials or wood finishes when exposed to direct sunlight over long periods of time
- All fabrics can lose original intensity after long exposure to the sun
- Colors may vary from lot to lot and may not exactly match samples of previous purchases
- All cords will eventually wear out

Springs Window Fashions considers these items and occurrences normal wear and tear and they are not covered by this warranty.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WRITTEN OR ORAL WARRANTIES OR OBLIGATIONS AND LIABILITIES.

No person is authorized to extend or alter this warranty.

SPRINGS WINDOW FASHIONS SHALL HAVE NO LIABILITY WHATSOEVER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.

Service

Warranty claims must be accompanied by the original sales receipt as well as details regarding the nature of the problem, location of the product, etc. To obtain warranty service contact:

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Springs Window Fashions, LLC
8467 Route 405 Highway South
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You may also email [windowfashions@springswindowfashions.com](mailto>windowfashions@springswindowfashions.com) or call 1-800-221-6352

Springs Window Fashions Exterior Shade Warranty

Type of Warranty

Limited five-year warranty on:

- Exterior Solar Shades

IMPORTANT: Shades must be fully raised during inclement weather and windy conditions.

What is Covered

This product is warranted against original defects in materials or workmanship for as long as the original purchaser owns the product provided that:

1. the product was properly installed on a residential/commercial dwelling;
2. the product was made or assembled exclusively from Springs Window Fashions materials and components;
3. Springs Window Fashions recommendations were followed with regard to limitations and specifications.

Who is Covered

This warranty extends only to you as the original purchaser of the above stated product.

Obligations to the Consumer

The obligations of Springs Window Fashions are limited to the repair or replacement of parts or products found to be defective.

Springs Window Fashions is not responsible for shipping costs or labor costs, for measuring and taking the product down or for re-measuring or reinstalling the product.

If repairs are made under this warranty, the repairs will be made with like or similar parts.

What the Warranty Does Not Cover

This warranty does not cover conditions or damages caused by abuse, accidents, alterations, misuse or failure to follow instructions for measurement, installation, use, cleaning or maintenance. Normal wear and tear, including but not limited to the items or occurrences below, is not covered by the warranty.

- Damages caused by inclement weather and windy conditions
- All fabrics can lose original color intensity after long exposure to the sun
- Some loss of color intensity or discoloration and cracking may occur in materials when exposed to direct sunlight over long periods of time
- Colors may vary from lot to lot and may not exactly match samples of previous purchases
- Deterioration due to coastal/salt conditions
- Any exposure to chemicals including chlorine
- Damage due to pressure washing

Springs Window Fashions considers these items or occurrences normal wear and tear. They are not covered by this warranty.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WRITTEN OR ORAL WARRANTIES OR OBLIGATIONS AND LIABILITIES.

No person is authorized to extend or alter this warranty.

SPRINGS WINDOW FASHIONS SHALL HAVE NO LIABILITY WHATSOEVER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.

Service

Warranty claims must be accompanied by the original sales receipt as well as details regarding the nature of the problem, location of the product, etc. To obtain warranty service contact:

Customer Service Center

Springs Window Fashions, LLC

8467 Route 405 Highway South

PO Box 500

Montgomery, PA 17752-0500

You may also email windowfashions@springswindowfashions.com or call 1-800-221-6352

Cleaning

- Roller and Solar Shades are easy to keep looking fresh and new for years. Regular dusting with a feather duster is recommended. When necessary, fabric can be lightly vacuumed with a brush attachment.
- If Solar Shade becomes soiled with topical dirt (i.e. dirt that is resting on the surface of the fabric), we recommend that the shade be spot cleaned using a soft cloth or sponge, a mild detergent and warm water. Do not use strong detergents or spot removers. Allow the shade to dry completely before raising.
- Due to differences in ultrasonic cleaning operators, we cannot recommend this method of cleaning.
- Dry cleaning is not recommended and will void the warranty.

Roller and Solar Shade fabric

- After installing your shade, you may notice slight creases in fabric. Fully lower the shade and allow to hang for 24–36 hours. If creases are still noticeable, gently steam the materials using a fabric steamer. Allow the shade to dry completely before raising.

WARRANTY AND CARE

LIMITED LIFETIME WARRANTY

OUR OBLIGATION TO YOU:

The manufacturer warrants your Graber Shutters will be free from original defects in materials or workmanship for as long as the original purchaser owns the product. Under the Limited Lifetime Warranty, the obligations of the manufacturer are limited to the repair or replacement of parts or product found to be defective. The manufacturer is not responsible for shipping costs or labor costs for measuring and taking the product down or reinstalling the product. If repairs are made under this warranty, the repairs will be made with like or similar parts.

This warranty does not cover conditions or damages caused by accidents, alterations, misuse or failure to follow instructions for measurement, installation, cleaning or maintenance. In addition, normal wear and tear are not covered by the Limited Lifetime Warranty.

Some wood materials may warp in high humidity areas. The manufacturer considers these things normal wear and tear and are not covered by this warranty.

TO RECEIVE WARRANTY SERVICE, PLEASE:

1. Contact our customer service department at (877) 675-0089 and advise them of the nature of the issue. Customer Service will provide you with information as to how to proceed.
2. Please remember, product returned for warranty claims must be accompanied by the original sales receipt as well as written details regarding the nature of the problem, location of the product, etc.
3. If your product is returned, please retain a copy of the shipping information for your records.

THIS LIMITED WARRANTY DOES NOT COVER, AND IS INTENDED TO EXCLUDE, ANY AND ALL LIABILITY ON THE PART OF THE MANUFACTURER, WHETHER UNDER THIS LIMITED WARRANTY OR UNDER ANY WARRANTY IMPLIED BY LAW FOR ANY INDIRECT OR CONSEQUENTIAL DAMAGES FOR BREACH HEREOF OR THEREOF, EXCEPT AS EXPRESSLY PROVIDED ABOVE IN THIS LIMITED WARRANTY, THE COMPANY HEREBY NEGATES AND DISCLAIMS ALL EXPRESS WARRANTIES.

Note: Some states do not allow the exclusion or limitation of incidental or consequential damages, so the foregoing limitation or exclusion regarding such damages may not apply to you. Also, this Limited Warranty gives specific legal rights, and you may also have other rights which vary from state to state.

ADJUSTING TENSION SYSTEM

The wood shutters that you have purchased include a built-in tension system to allow for adjustments. If you find that your louvers are too loose or are not functioning to your standards, simply follow these instructions. Open the panels fully; on each side of the panel you will find a tension adjustment screw hole. With a small screwdriver, gently turn the screw 1-2 turns (left to loosen, right to tighten the tension) to your desired resistance level on each side of the panel. Repeat this process for each panel if necessary.

COMPOSITE SHUTTERS

Occasional light vacuuming with a brush attachment should keep shutters clean. More severe soiling can be removed by using a soft cloth and a mild detergent and water solution.

If the Composite Shutter comes into contact with certain metals a black mark may result. These black marks can easily be removed with denatured alcohol.


WOOD SHUTTERS

Occasional light vacuuming with a brush attachment should keep shutters clean. For minor soiled areas, clean with warm water using a clean cotton cloth. Dry with a second clean cotton cloth. For more severe soiling, use a mild detergent diluted to a 5% solution with room temperature water. Clean with a cotton cloth. Wipe area with clear water to remove any detergent residue and dry with cotton cloth.



For additional Graber products, go to www.graberblinds.com

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the Best Experience Company 

Springs Window Fashions
Middleton, WI